Further Particulars

Head Porter

About the College

Founded in 1249, University College (Univ) is one of the oldest colleges of Oxford University. The College functions as an independent institution and as a social and residential centre for its members. It has approximately 400 undergraduate and 200 graduate students studying most of the core subjects on offer at Oxford.

Similar to other Oxford colleges, Univ is a self-governing institution. The ultimate authority for all decisions rests with the Governing Body, which comprises the Master (the Head of the College) and Fellows. The Governing Body is serviced by a structure of committees, chiefly the Academic Committee, concerned with academic policy and administration, and the Finance Committee and the General Purposes Committee, concerned with other aspects of the management of the College.

The College is located on an attractive historic site in the centre of Oxford and the Lodge is situated at the main entrances for students, staff and visitors to the College. Information about the College is available on our website at http://www.univ.ox.ac.uk/.

The Team

The Lodge is the welfare, security and information hub of the College, monitoring alarms, safeguarding keys, receiving and sending mail, directing visitors and providing general information. The porters are a crucial part of College life – combining welfare skills where needed with practical knowhow in many situations to help students through their time at Univ.

The successful candidate will manage a team of seven full-time/part-time staff and casuals:
The Lodge is staffed between 07:00 and 23:00 hours Monday to Thursday and 24 hours on Friday and Saturdays, 7 days a week for most of the year. While each member has specific responsibilities, it is a friendly ‘all hands on’ office where teamwork is essential and expected.

The Role

The Lodge is the ‘go-to people’ for solving immediate problems in College. Therefore, the Head Porter’s role is key in leading a team that is a core part of Univ’s support network for students, Fellows, alumni, staff and visitors. The post-holder will report to the Domestic Bursar and work closely with the College Officers, Fellows and staff to maintain and promote excellent customer service (see the Job Description for further information). The Head Porter role is a “live in” one, for which on site, accommodation is provided gratis (apart from utilities). Between 23:00 and 07:00 hours Sunday to Thursday the Head Porter provides an “on-call” emergency response to situations in College, although the commitment is a sleeping duty. Triage of the required response is undertaken on behalf of the College by the University Security Services and passed to the College only if an in person response is required.

Pay and Benefits

The post is on the University Grade 6 scale (£30,502 – £36,386 per annum). This is a permanent, full-time position (based on a standard 36.5 hour week).

In line with the responsibilities and benefits of the post, flexibility in working hours will be required. The role requires out of hours work on occasion to cover events, meetings and emergencies, and will require ‘on call’ cover as above.

The additional benefits of the post include:

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<th>Annual Leave</th>
<th>Free Lunches</th>
<th>Pension</th>
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<td>30 days’ annual holiday excluding bank holidays*</td>
<td>While on duty and if the kitchens are open</td>
<td>Membership of the USS Pension Scheme</td>
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<td>Employee Assistance Programme</td>
<td>Occupational Sick Pay</td>
<td>Bus Pass Purchase Scheme</td>
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<td>BUPA Health Care Insurance with access to spouse/partner and children</td>
<td>Enhanced Maternity Pay</td>
<td>Bicycle Purchase Salary Sacrifice Scheme</td>
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*Holiday cannot normally be taken during term time and College Staff may be required work on Bank Holidays falling during term time.

The appointment will be conditional on verification of the successful candidate’s right to work in the UK and the receipt of satisfactory references, the receipt of satisfactory references and a DBS check.

To apply please submit a CV and a supporting statement outlining their suitability for the role.

Completed applications should be sent by email to hr.admin@univ.ox.ac.uk or by post to HR Coordinator, University College, High Street, Oxford, OX1 4BH.

*The College is an equal opportunities employer and applicants are therefore asked to complete the confidential and anonymous recruitment monitoring form.*